

Department of Housing and Public Works update

Trish Woolley

Deputy Director-General, Housing, Homelessness and Sport

30 July 2020

Overview of our COVID-19 homelessness response



\$24.7 million
Immediate
Response Fund

Emergency
Housing Assistance
Response (EHAR)

Rapid Housing
Response Plan

Private Rental
Products and
Legislated
protections

Partnering for Impact and Growth 2020 and COVID-19 response

Working together to develop and deliver integrated Housing with Support

Integrating Services supported by
Enhancements to EHAR data collection during the COVID-19 pandemic and beyond - CMS referrals and information sharing

Contract Management Transformation

COVID-19 Responses



Immediate
Response Fund
\$24.7M



Rapid Housing
Responses –
including Inner
Brisbane

Partnering
for
Impact

Integrating
Services –
Coordinated Housing
& Homelessness
Response

Partnering
for
Growth

Private Market Assistance

Growth and recovery



Partnering for Growth

- Over \$75m committed so far
- 923 additional Community Housing homes
- 18 organisations with growth projects
- 75 new CRS dwellings through COVID-19

Housing Construction Jobs Program

- \$1.6 billion over 10 years
- 1,949 social housing dwellings
- 1,800 construction jobs
- 1,061 dwellings now delivered

Works for Tradies: Queensland's Economic Recovery Strategy: Unite and Recover for Queensland Jobs

- \$100m
- 215 contracts to commence on new social homes
- 240 construction jobs
- 246 builders registered their interest

Partnering for Growth reforms

Response areas	From July 2020	From later in 2020
<ul style="list-style-type: none"> • Housing stability • Greater efficiencies • Service integration • Updating policy settings • Uplift capability and capacity • New approach to insurance – department owned properties • Simplifying agreements • Encouraging supply 	<ul style="list-style-type: none"> ✓ Remove need for transitional housing to be time-limited ✓ Implement changes to Allowable expenditure and Surplus policy – promote portfolio growth and connect people to support ✓ Streamline financial reporting ✓ Provide financial relief when increased insurance premiums cause hardship ➤ Final consultation to finalise the new Master Agreement and Investment framework ➤ Continue to improve service integration and improvements to data and information sharing capabilities 	<ul style="list-style-type: none"> ➤ New single Master Agreement ➤ New Investment Framework ➤ More Reformed settings ✓ Continue to work with CHPs to reform program and policy settings ✓ Simplification and clarification of contractual terms ✓ Future investment through Growth plans ✓ A person-centred approach - prioritise housing stability and pathway to housing independence where appropriate ✓ A Pathway Planning methodology that links households with the support they need to tackle drivers of housing vulnerability ✓ Reformed settings that provide flexibility for community housing providers to respond to a household’s changing circumstances
<p>Continue working with Community Housing Providers to grow individual portfolios - Growth Plans - Capital delivery and CRS providers increasing head-leased properties -</p>		

Partnering for Impact reforms

Achievements to date

**Q Shelter delivered
'The Deck'
Clearinghouse**

**Integrating homelessness
responses through
improvements to
Homeless Hotline**

**Implemented
Coordinated Housing and
Homelessness Response –
Integrating Services**

Underway – work continues

Work led by
Community Services Industry Alliance
to create a **roadmap** to focus our services
on **evidence** and **service outcomes**

Improvements to Homelessness Service Agreements

Work with the Queensland Youth Housing
Coalition and youth housing and homelessness
sector to improve services for young people,
including updating the
Under 16 Guidelines

Work together to design solutions to **improve
our data and systems** to address duplication
(QHIP and SIP, the SHS CMS)

Domestic and Family Violence service offerings

Focus over next 6 months

Workforce – training now and looking to the future

- building on existing groups and work

Housing with Support approach

– building on Q Shelter

Tenancy Sustainment work

Brisbane LGA

Building on CHHR in Brisbane
and Action Learning from our COVID-19
Inner Brisbane Rapid Response to help
inform continuous improvement

Construction of Youth Foyers and DFV shelters continues

The Strategy for a better housing future

