

VISION

Every Queenslander has a home.

PURPOSE

To lead the sector in solutions that address the housing and homelessness needs of vulnerable Queenslanders.

WHO WE ARE AND WHAT WE DO

For over thirty years, Q Shelter has worked with members and stakeholders to improve housing outcomes for vulnerable Queenslanders.

Q Shelter provides products and services that build the strength and capacity of the housing and homelessness sector.

Q Shelter also works with regional networks and members to improve policies and programs responsive to the needs of people vulnerable to homelessness.

Q Shelter works with Government, the community sector and private sector to achieve solutions that make a positive difference.

Specifically, Q Shelter provides:

- > training and professional development
- > tools and resources to assist organisations to be effective
- > support to networks and linking regional networks together to work on Statewide issues and opportunities
- > The Deck - a clearing house of information and resources for the housing and homelessness system

Q Shelter is funded by the Queensland Department of Housing and Public Works



Q Shelter acknowledges the traditional custodians of the land, and pay our respects to Elders past and present



SHELTER
because housing matters

Q SHELTER

515 Wickham Terrace, Spring Hill, QLD, 4004

Phone: (07) 3831 5900

Fax: (07) 3236 1396

Email: info@qshelter.asn.au

www.qshelter.asn.au

www.thedeck.org.au



SHELTER
because housing matters



ENVI Micro Urban Village designed by degenhartSHEDD
architecture + urban design and developed by Bubbl Up

Photo by Tom Anthony

OUR STRATEGIC FOCUS

Sector capacity

We build sector capacity to deliver evidence-based solutions to housing and homelessness need.

Influence

We influence public policy and programs with the goal of achieving housing and homelessness solutions.

Organisational growth and agility

We invest in our organisation's strength and growth as a base for delivering products and services to the sector.

OUR SERVICES

Q Shelter understands the challenges and opportunities facing Queensland's community housing providers and specialist homelessness services.

Each year Q Shelter delivers a program of training and events responsive to the needs of housing and homelessness organisations. Members and stakeholders are encouraged to suggest ideas and options and Q Shelter will work collaboratively to bring those opportunities to various regions.

Q Shelter works to strengthen networks throughout Queensland and convenes regional delegates, CEOs and leaders, face to face to work together on agreed issues and opportunities at the Statewide level.

Visit the Q Shelter website for more information at www.qshelter.asn.au.

SPECIALIST CONSULTANCY SERVICES

Our expert consultants can provide low cost consultancy services on:

- › Strategic and business planning
- › Policy and Procedure Manuals to cover all aspects of Governance, Tenancy Management, Asset Management, and Finance
- › Financial Management and Planning
- › Risk Management

- › Business Development opportunities
- › Any aspect of NRSCH Registration and Compliance
- › Governance Training for Boards and Management Committees
- › Evaluations
- › Research
- › Partnership development support
- › Team building
- › Project management

We also have a detailed understanding of government processes including NRSCH, Department contracts, and new opportunities under the *Queensland Housing Strategy 2017-2027*

Contact us on **07 3831 5900** or email info@qshelter.asn.au to find out more

RESOURCES

Q Shelter offers a comprehensive range of resources; including model policies and procedures, webinars, guides, and toolkits.

Q Shelter is always creating new resources and tools, so check our website regularly. You can also visit the Deck Resource Hub for more information.

www.qshelter.asn.au

www.thedeck.org.au

Let us know if you need any tools and resources that will help your organisation or region by calling us on **(07) 3831 5900**.

THE DECK

Q Shelter has developed The Deck - a new online resource hub for Queensland's housing and homelessness sector! The Deck features all the latest News, Resources, Research, Jobs and Events from across the sector.

Visit the site at www.thedeck.org.au

MEMBERSHIP

Q Shelter membership offers benefits to individuals and organisations as follows:

- › Discounted events, training and conferences
- › A weekly bulletin and monthly Housing Matters e-newsletter
- › Organisations who join Q Shelter can receive the bulletin and monthly newsletter to five email addresses
- › Select organisations are eligible to access an Employee Assistance Program from Benestar for a significantly discounted rate
- › Organisations who join can access opportunities to send more than one employee to training at additionally discounted rates and bundle deals
- › Automatic subscription to The Deck resource hub for housing and homelessness services
- › Representation on issues, opportunities and solutions to housing and homelessness need
- › Discounted consultancy services on a range of organisational development activities
- › Eligibility to apply for the Deirdre Coghlan Bursary valued at up to \$5000.

Q Shelter is working to bring new member services and products forward at all times.

STAY IN TOUCH

Find out more about Q Shelter as follows:

www.qshelter.asn.au

www.thedeck.org.au

Ph: 3831 5900

Email: info@qshelter.asn.au

You can also follow us on social media:

 [queensland.shelter](https://www.facebook.com/queensland.shelter)

 [@qldshelter](https://twitter.com/qldshelter)

 [bit.ly/qshelter](https://www.linkedin.com/company/bit.ly/qshelter)

