



SHELTER

because housing matters

NRSCH Q & A

Performance outcome 3 – Community Engagement

Some of the definitions were seen as very broad and didn't necessarily clarify what was being asked for. One example was 'community engagement'. What would be considered acceptable to demonstrate capacity/compliance with this threshold?

The Registration Return Guide contains information about the approach Registrars will take. This will be geared to the scope and scale of providers' operations and the services they provide. For example they may have outreach service they publicise in the community, others may hold training, offer grants and/ or organise activities for the wider population, or they may be involved in local partnerships to address housing and social needs. Larger providers may be involved in co-ordinated activity with other partners to improve the physical and social conditions in disadvantaged communities; both large and small scale.

Source: CHFA website