

Appendix One-Current programs involving Queensland Police and people who are homeless.

Aims	Police Role	Program Partners	Training Provided	Results
<p>Program: Coordinated Response to Young People at Risk (CRYPAR) <i>Source: Queensland Police website, Ogilve & Cutting</i></p> <p>Location: North Brisbane and Pine Rivers <i>Source: Police website</i></p>				
<p>The aim is to intervene early with young people between the ages of 12 and 25 years who are 'at risk' of involvement in the Juvenile Justice system.</p> <p>During their contact with a young person, police may identify an underlying problem, such as accommodation and homelessness which places them at risk. Police offer to refer the young person to an appropriate support service such as a crisis accommodation. Services must respond within 48 hours to the young person who is being referred.</p>	<p>Role: Police respond to calls as normal, and then based on their interaction with the young person assess whether to offer a CRYPAR referral.</p>	<p>Government and non-government service providers eg mental health, crisis accommodation providers.</p>	<p>Operational Police are provided with a half day training session including:</p> <ul style="list-style-type: none"> -understanding youth culture; -identifying risk factors for young people; -current issues; -using the CRYPAR referral processes. <p>Training processes include case studies, discussion and guest speakers from local referral agencies.</p> <p>The training is delivered in-house by a human services professional who also coordinates the program.</p>	<p>This project has shown strong results. In just over two years, the program has achieved:</p> <ul style="list-style-type: none"> - facilitated over 500 referrals with 96% of young people engaging with the follow up service - a reduction of 87% in repeat calls. - young people have reconnected with school and the workforce; - significant early intervention as 25% of young people being referred are aged under 13. <p>The project was a finalist for Public Service Excellence in the Premiers Award in 2007.</p>

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<p>Program Homelands Partnership <i>Source: Program provides hope for homeless, by Karmen Turner, Police Bulletin 303, April 2006 & Media Release National Drug and Alcohol award - Homelands Project, 27 June 2006,</i></p> <p>Location Based in Cairns</p>				
<p>-Seeks to assist primarily Aboriginal people from Cape York who become displaced after visiting Cairns. The program provides:</p> <ul style="list-style-type: none"> - financial assistance to assist people to return to their communities; - referral to community agencies for crisis accommodation & alcohol rehabilitation; - assistance to people to structure payments for outstanding fines; 	<p>Police Officers continue to patrol known hotspots. and enforce the law where required. Indigenous Police Liaison Officers outreach to hotspots, establishing relationships with rough sleepers. PLOs working in culturally sensitive ways are able to work with people to identify their needs and then assist them to achieve it. PLOs also outreach to Lotus Glen Correctional Facility visiting identified rough sleepers. They work with people to identify a plan post release to minimize the risk of becoming homeless once again.</p>	<p>Established relationships with community agencies and local businesses play a role in providing support including reduced airfares & transport, temporary accommodation, food and clothing assistance & medical services</p>	<p>Provided in-house and on the job. Training content is based on adherence to the Police Operations Manual.</p>	<p>From July 2004 to 31 March 2006, this project has assisted:</p> <ul style="list-style-type: none"> -28 people into housing; -18 people have entered alcohol rehabilitation; -142 people have voluntarily returned home to their communities; -282 people were assisted to pay outstanding fines through Centrelink deductions. <p>There is a visible decline in homeless people in Cairns city and a reduction in the numbers of Indigenous people who are charged with public drunkenness. Services and hotels and their staff are also under less pressure.</p> <p>This project was recognised: as a finalist in the 2005 Premier's Awards for Excellence in Public Sector Management; received the Gold Award in the 2005 Queensland Police Service Awards for Excellence in Problem-Oriented & Partnership Policing.</p>

Appendix Two-International examples of Homelessness Training for Police

Program	Location	Aims	Police Role	Program Partners	Training Provided	Results
Help the Homeless Source: West Yorkshire Police Officers Website & The Magazine from Homeless Link)	West Yorkshire Police, United Kingdom	<ul style="list-style-type: none"> - Increase awareness of Police Officers of homelessness and issues of homeless people; - To give Police Officers the information and tools to refer rough sleepers to homeless agencies. 	In the normal course of patrols, if a Police Officer encounters a homeless person, a referral to a support service is offered rather than move the person on.	Bradford City Centre Project (BCCP) is an NGO working with homeless young people to obtain safe, secure, affordable homes.	Homelessness Awareness Training provided by BCCP during new recruits 12 month long training regime. Training includes a work placement at the BCCP office.	BCCP have trained 24 Police officers. Six month pilot due to end in January 2008. 9 referrals to homelessness agencies in two and a half months.
Fort Lauderdale Model Response to Homelessness: Police Homeless Outreach Team (Source: Major Bob Pusins,)	Fort Lauderdale, Florida	<p>-Policy states <i>"Homelessness is not a crime"</i></p> <p>Model based on 'the homeless are not problem people, but rather people with problems'.</p> <ul style="list-style-type: none"> - Aims to break the cycle of homelessness. -to change Police culture and attitudes about homelessness while reinforcing the Police Department's commitment to community policing and Problem Solving. - in lieu of arrest, attempt to refer person to HAC. 	<p>Outreach Teams: A Police Officer undertakes Outreach with a volunteer from the Broward Coalition for the Homeless, who is a formerly homeless person. Outreach Team seeks out chronically homeless people, builds rapport and offer to refer them to the Homeless Assistant Centre. City Jail Response: All incoming people are assessed to see if they are homeless, and if so are referred to Broward County Social Service Outreach Team.</p>	<p><i>"From Adversarial Relationships to Partnerships"</i></p> <p>Broward Coalition for the Homeless; Homeless Assistance Centre (HAC)</p>	Broward Coalition for the Homeless developed a two hour training session: Homelessness 101. The training includes: reality of homelessness; causes & the most effective and productive way to address this as a social problem.	First year of operation HOT referred over 750 Homeless people to the HAC. 45% of homeless people discharged from the City Jail are being placed in a social service agency.